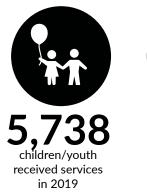


Working with vulnerable children and youth, their families, and their communities.









M'Lop Tapang is a local non-profit organization that began in 2003. The organization is registered with the Ministry of Interior, Cambodia. Registration number: 856

OUR VISION M'Lop Tapang envisions an environment where all children are allowed to grow up in their families feeling safe, healthy and happy; a society where all children are respected and treated equally; a community where all children are given choices about their future.

OUR MISSION M'Lop Tapang strives to provide a safe haven for the vulnerable children of Sihanoukville, offering care and support to any child at risk. We offer access to education, reintegration with families, life-skills training and creative and recreational activities, while ensuring protection from all forms of abuse. Our efforts allow underprivileged children to embrace their childhood so they can become responsible adults as well as positive, independent members of society.

Board of **Directors**



Mr. John McGinley (Chairman) Managing Partner, Mekong Strategic Partners



Dr. Andrew Rowland Paediatric Emergency Medicine. Honorary Professor University of Salford



Mr. Hong Sovann Training & Development Manager, NVC Corporation Co., LTD

Mr. Khieu Chetra Operations Director. Damnok Toek



Local Business Owner. Sihanoukville Chamber of Commerce



Mr. Martin Reimann Independent Executive Director



M'Lop Tapang's Management Team



(from left to right) Iv Sok, Admin & HR Manager; Maggie Eno, Co-Director/Founding Member; Roth Chanphalkun, Co-Director; Dom Sinat, M & E Officer, Lao Bunnary, Senior Financial Officer

Message From the Board

Reflecting on 2019, what resonates most unmistakably, is the clear benefit of the consistency of M'Lop Tapang's commitment and unwavering dedication to serve Sihanoukville's most vulnerable, in what was, is, and remains, a highly volatile and ever shifting local environment. We believe in these uncertain times, the importance of the continuity, and capability of M'Lop Tapang to continue to deliver support to the most vulnerable, remains more critical than ever.

The Board's appreciation and admiration cannot be overstated for the adaptability and resilience of M'Lop Tapang's staff. Highly committed team members whose passion and energy to serve the vulnerable children of Sihanoukville, has remained steadfast in the face of personal uncertainty and hardships. Hardships created, substantially through skyrocketing increases in living expenses and social disruption fueled by external investment and speculators.

The statistics and stories in this year's annual report speak clearly for themselves and are a sole testament to M'Lop Tapang's management and hardworking staff. It was another successful year for M'Lop Tapang

achieving its mission serving the poor and fighting for the dignity of the most vulnerable members of our community. M'Lop Tapang served over 5,000 children in 2019 and continued to provide a wide variety of services such as free medical care, education, child protection services, vocational training and drug rehabilitation.

Additional thanks and appreciation should also be extended to the provincial Government of Sihanoukville, whose responsiveness and efforts to support M'Lop Tapang in mitigating and helping to manage several of the environmental impacts of local development, particularly on our community facilities are highly appreciated.

Concluding, we would also like to thank all our partners and donors. Without whose vital support for the children and families M'Lop Tapang works with, their lives in turn would be substantially more challenging and difficult.

Thank you.

John McGinley, Chairman/Founding Member

on behalf of the M'Lop Tapang Board

2019 was arguably the most challenging year M'Lop Tapang has faced since the organization began 16 years ago.



Construction and development in the city, fuelled by large scale Chinese investments in the hotel and casino sector, continued at a break neck speed for most of the year. The consequences of this seemingly out of control rapid urbanization became more and more apparent:

- "Chinese money transformed a sleepy beach town in Cambodia. Then came disaster" (Los Angeles Times, August, 2019)
- "How Cambodia's backpacker haven became a Chinese casino mecca" (CNN, October ,2019)

A surprise to many people living, working, and investing here, in August the Cambodian government announced a ban on online gambling to take total effect by the end of the year. As most of the construction and development in the city had been focused on the casino/hotel sector, the ban had a dramatic effect. By December many construction projects had slowed down or stopped completely and thousands of Chinese workers had left the city.

- "Boom to bust for Cambodia's Chinese casino town"
- (Asia Times, November 2019)
 "Cambodia's Casino Gamble"
- (Al Jazerra News, November, 2019)
- <u>"Casinos close, gamblers flee Kingdom ahead of inspections"</u> (Khmer Times, December 2019

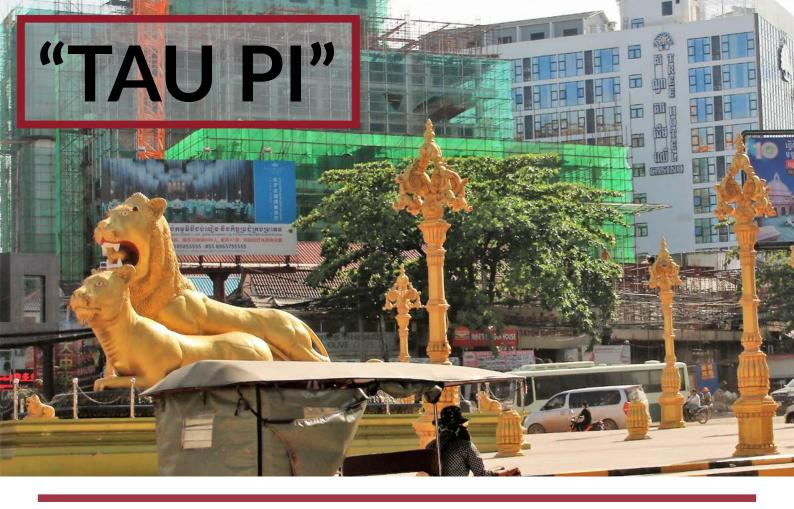
WATCH: M'LOP TAPANG'S 2019 YEAR-END VIDEO



Because of an inadequate city infrastructure in place to meet the demands of the rapid development, Sihanoukville experienced flooding as never seen before. Although everyone at M'Lop Tapang had expected some flooding to occur and had taken steps to minimize any damage, no one was prepared for the extent of flooding that occurred.

WATCH: FLOODING AT M'LOP TAPANG (AUGUST, 2019)





The **Tau Pi** program is not a singular project at M'Lop Tapang, but rather a broader strategy developed to increase engagement with the growing Chinese population in Sihanoukville. The name 'Tau Pi' was chosen because in the Khmer language it means 'two lions', corresponding to a popular landmark in Sihanoukville. It also has a special meaning in Chinese culture because lions symbolize power.

In 2019, Tau Pi activities with local Chinese businesses included increasing child protection and child rights awareness, networking with potential new employers and promoting safe employment practices, and fundraising efforts to support the work we do.

Continuing Chinese language classes for staff prepared them for working in local neighborhoods as the demographics in the city changed. Classes for students helped prepare them for future employment opportunities.

A newly hired Chinese Relations Officer (part-time) proved effective in helping us liase with many of the newly established Chinese businesses and introducing to them what M'Lop Tapang is all about; in conducting assessments of child rights awareness among the Chinese community; promoting our services, including our restaurant and employment services, to new residents; and serving as a vital inside link to the evolving situation of Chinese in Sihanoukville.

Lessons learned in working with the new Chinese community

• Integral to have Chinese national on staff, but not an easy task as private businesses will pay substantially more than an NGO.

• Newly arrived Chinese population have a very low understanding about child rights.

• For most, their immediate priority is setting up their businesses, which limits their time to engage in social issues.

• To build relationships with authorities, significant donations from new businesses more often are made to government promoted programs rather than private NGOs.







child victims of abuse provided with support

31 children provided temporary housing at our Transitional Home



reached by awareness raising activities

Poverty, combined with low education, leaves many Cambodian children vulnerable to child abuse. M'Lop Tapang's **Child Protection Services** continue to focus on prevention, response, support for victims of abuse, and advocacy.

Prevention activities have included identifying new locations where at-risk children and families are living, providing community education and promoting engagement, online safety training, and decreasing risk factors of domestic violence. Response actions included collaborating with police and local authorities to provide direct interventions to protect children, as well as the operation of a 24-hour Hotline. Our teams offer support for victims of abuse, including individual and family counseling, legal/court support, emergency support, safe temporary housing, and safe reintegration back to families. We also continue to advocate for the rights of children to be protected at both the national and the local

levels, by working with our partners, relevant authorities, and community leaders.

View "Don't Go!" below:



Based on real life events, this video our teams made tells a story about the risks of unsafe employment and being trafficked to another country. We have used the video to raise awareness to children and youth we work with, our partners in Cambodia, and to students attending local public schools.







new ChildSafe community members certified

ChildSafe is a global movement empowering people to protect children and M'Lop Tapang is very proud to continue to be the implementing partner of the **ChildSafe Movement** for the Sihanoukville area.

A priority activity for the ChildSafe team is to recruit, train, test, certify, and to follow up with community members who function as local ChildSafe members.

A significant challenge in 2019 was that due to the massive investments and development in the city, several local hotels and businesses we had been partnering with and that had been ChildSafe certified changed ownership. New owners of these businesses, primarily Chinese investors, were much less aware of child protection issues and the importance of being part of a ChildSafe network. In 2019, 6 hotels/businesses ceased being ChildSafe certified after being sold to new owners.



We believe strongly that all children grow up best in a safe, loving family. Our teams work in collaboration to support families to prevent children from being separated from their family unit. In the event that a child has been separated, our teams also work together in solving the issues that led the child to become separated from his or her family, assisting in reunification back to family, and following up on their reintegration.

In the event that children or youth cannot be immediately reintegrated back to their family, M'Lop Tapang provides **Alternative Care** options; providing safe, immediate shelter on a temporary basis at our Transitional Home, foster care services for younger children needing family based support, and **Independent Living** programs for youth.



The situation in Sihanoukville in 2019 impacted everyone living here, but none more so than those children and families that were already vulnerable. Throughout the year, our Outreach Team continued to work with families we already knew, as well as spending considerable time locating and identifying new families and children in the area in need of support. Common challenges faced by the families we work with include lack of safe income and access to basic social services, unemployment and social exclusion.



The city's construction boom saw many families moving to the area so the parents could find work. Often the entire family, including young children, are living temporarily at these sites while the parents work as laborers. One of the new strategies our Outreach Team used for identifying those most at risk was to organize large group meetings with construction working families in the evenings after the parents had finished their shifts.

New Community Education Center

In order to make the best use of our resources and to reach the maximum number of at-risk children, our Community Education Center in the Phnom Kiev district was closed this year and a new Community Education Center was opened in Village 35, an impoverished neighborhood down by the sea ports where many vulnerable children live.



children/youth accessed services at our new Community Center since it opened in May, 2019



From Construction Sites to Classrooms

When our social workers met 12-year old Veasna^{*}, he and his younger sister were spending their days at a local construction site where their parents are working as laborers. Like many families, they had moved to Sihanoukville to find employment as workers in the city's booming construction and development sector.

In 2019, this was an all too common sight in Sihanoukville; families with young children working and living at construction sites where the living conditions are substandard, there is lack of clean water or adequate toilets. The risks of injuries and disease are high.

M'Lop Tapang's Outreach Team social workers increased the time they spent at these locations, assessing families that are living there and providing information to parents about services available for their children.

Nowadays, Veasna and his younger sister are attending non-formal education classes at M'Lop Tapang's Education Center. They are not only getting an education but free medical care, hot meals, fun and games with other children their age, and other social services they need. In 2019, 100 children (55 girls) from local construction sites started attending programs at M'Lop Tapang's Education Center. *name and photo changed for confidentiality

In 2019, our **Mobile Library** program continued daily visits to neighborhoods around Sihanoukville where large numbers of vulnerable children are living. The program provides these children with informal learning lessons, age appropriate books to encourage reading, as well as games and fun time activities. Staff from our Medical Clinic routinely join the Mobile Library team and provide basic medical care during these community visits.

In keeping with M'Lop Tapang's strategic plan of reaching new zones where vulnerable families are living, our Mobile Library Program added more construction sites to the roster of locations they routinely visited in 2019.















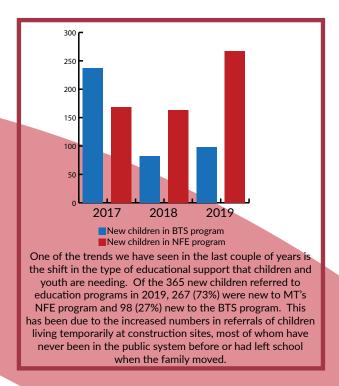


L / local schools partnered with

Education gives vulnerable children hope for a better future. We understand that poverty and education are closely linked and believe that investments in basic education are key to breaking a cycle of poverty.

M'Lop Tapang's Non-Formal Education Program (NFE), with a curriculum developed in collaboration with the local Department of Education, helps children and youth who have never been to school (or have been out of school for a long time) catch up with their studies. The goal is one day they will be reintegrated into the local public school system at a grade level suitable for their age. All students in the NFE program are provided with transportation, free hot meals, medical care, and access to computer classes, sports, and arts activities.

Our **"Back to School" (BTS) Program** assists families who cannot afford to send their children to public school. Although public school is officially free for all Cambodian children, families are still required to pay for books, school uniforms and other supplies. For many of the poorest families, even these costs prevent them from sending their children to school. Follow up and monitoring is an important aspect of this program and our teams work closely with the students, their families, and teachers at the 17 local government schools that we support students to attend classes at.





M'Lop Tapang's Special Needs Program is under the direction of our Medical team. The program, the only one of its kind in Sihanoukville, works with children with physical, behavioral and developmental disabilities.

VIEW OF SHORT VIDEO OF M'LOP TAPANG'S SPECIAL NEEDS PROGRAM.

In early 2019 we completed a small internal research/ evaluation project looking at parents' perspective of our Special Needs Program.

READ THE REPORT.



number of children participated in Special Needs Program

Non-Formal Education Program Evaluation

"The scale of the changes facing Sihanoukville cannot be overstated. Therefore, the overriding recommendation is that M'Lop Tapang continues to meet this new reality flexibly in order to maintain its essential services - including education services - for poor and disadvantaged children who live in the area. If M'Lop Tapang and the NFE school are able to focus on programme improvements too, then consider the other recommendations given in this report."

In 2019, an external evaluation of our NFE program was completed.

READ THE FULL REPORT HERE.





The first in her family to finish High School

21-year old Sinat* graduated from high school this year, the first child in her family to do so.

Her family had moved to Sihanoukville from the poor rural countryside when Sinat was just a young girl. The parents moved in hopes of making a better life for themselves and their children. Sinat had been attending school for a few years before moving here but stopped when the family could not afford to continue to send her to school.

In 2011, with the support of M'Lop Tapang's "Back to School" program, Sinat, who was 13 years old at the time, reentered the public school system at the Grade 4 level.

READ MORE ABOUT SINAT'S STORY







Production Program

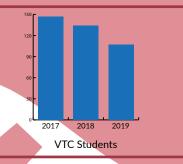


clients assisted in finding jobs through "Futures" program

Our Vocational Training Programs continue to provide vulnerable youth (15 years and older) training in marketable job skills (motorbike repair, electrics, sewing and cooking/hospitality) that will afford them options for safe employment and allow them to lead more dignified, productive lives.

The impact on our training programs from the rapidly growing hotel and casino sector in Sihanoukville during the last year was quite evident. One of the positive things to come out of the development in the city was that it was very easy for graduates to find employment. On the other hand, it was more difficult

to recruit students for training as it was easier for unskilled workers to find jobs even if this could sometimes be a less safe employment option.



VIEW SHORT VIDEO OF M'LOP TAPANG'S VOCATIONAL TRAINING PROGRAMS **"Futures"**, M'Lop Tapang's employment services program provides participants with skills and needs assessments, social support, employment training and technical support (job readiness, micro- enterprise, tips on becoming a top employee, staying in jobs, preparing CV's, job searching, interview techniques), and connections to reputable employers.

Our 'Futures' team, by networking with the new businesses in the city, assisted almost 70% more clients in securing employment in 2019 than was possible the year before

Although there were some positive impacts of increased urban development there were also significant challenges for our 'Futures' program, specifically the skyrocketing rental costs. In 2019, the team needed to move office locations after we were notified that once our rental agreement was finished the rent would be increasing from \$500/ month to \$7,000/month! In late 2019 the program was relocated to a space at our main center.



Sandan, is M'Lop Tapang's training restaurant and a proud member of the <u>Tree-Alliance</u>, a global alliance of training restaurants working to build futures for former street youth, marginalized young people and adults.

This story by UNICEF Cambodia highlights the training of one of our students at **Sandan**.

"Personally my partner and I were not fans of Sihanoukville, but this restaurant stood out like a shining beacon amongst all the construction and dirt. The staff could not have been friendlier and the food was delicious, some of the best I have ever had - not just in Cambodia." – TripAdvisor review

Read what other customers are saying here.

Home Based Production Program

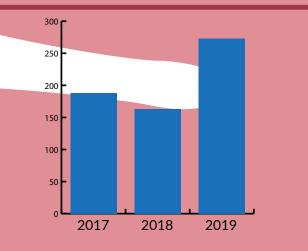
M'Lop Tapang's **Home Based Production Program** is designed to help poor families develop a steady, safe source of income generation in order to better provide for their children's needs. Mothers completing a sewing training program are provided with sewing machines to work with from their homes. The products they produce are sold in our Tapang's gift shop and other outlets.





Most Common Types of Jobs Placements (2019) through our Futures program:

- 1. Cleaner / Housekeeper
- 2. Casino dealer
- 3. Waiter/Waitress
- 4. Cook / Kitchen Help
- 5. Security Guard

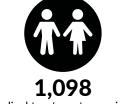


Clients Placed in Jobs Through 'Futures' Program





Clinic (children)



1,098 medical treatments provided in Clinic (adults)



735 medical treatments provided in the community (children)



857 medical treatments provided in the community (adults)

Our Cambodian nurses and doctors provide free care to the children we work with and their families at M'Lop Tapang's Medical Clinic, adjacent to our Education Center, as well as in the community through outreach visits. Assistance with referrals to other health facilities is provided for clients that require more intensive treatments. Without these free medical services, many families would have delayed or gone without appropriate treatment, or used their limited financial resources paying for treatment elsewhere and thus impacting the money they have for basic household expenses, particularly food.

The most frequent illnesses that children present with at our clinic are respiratory infections, skin infections, and malnutrition; not uncommon for families living in poverty. In 2019, one of the things our doctors and nurses did notice was an increased numbers of children presenting with diarrhea and stomach infections, most likely due to deteriorating living conditions in the city.



The **Baby Care Program** at our Education Center, also under the direction of the Medical Team, provides supervised day-time care and activities for children under the age of 5 years' old who have been identified as suffering from neglect or severe malnutrition. The program offers supervised care, healthy food, hygiene and medical care for the children and as well as education with the parents.



The flooding that occurred in 2019 caused disruptions and damage to many of M'Lop Tapang's programs, perhaps none more so then to our Medical/Dental Clinic; expensive equipment was damaged, stock supplies were destroyed, many patient records were ruined. To reduce the risk of damage should severe flooding occur again in 2020, the decision was made to relocate the Medical and Dental Clinic to the second floor.

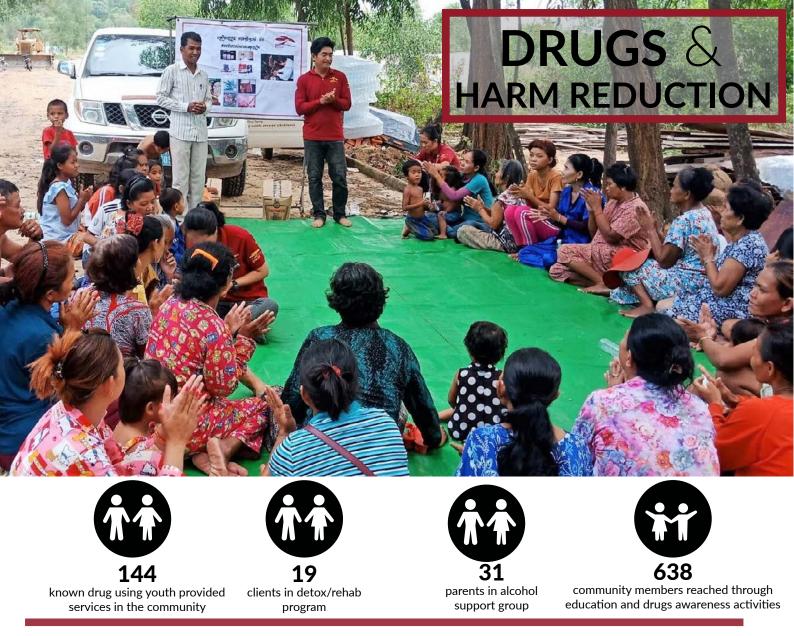


"I am very happy that I can hear more clearly now even if I sit at the back of the room."

12-year old Rithy^{*} lives with his parents and two siblings in a small rented room in the poor Village 35 area of Sihanoukville. His father is a construction worker and his mother collects tin cans on the streets to make extra money.

Rithy has had problems with his hearing since he was a young boy. At school, even though he sat in the front row of the class, he had problems hearing the teacher and it was adversely impacting his learning. Our medical team arranged for him to be seen by All Ears Cambodia, one of the organizations we regular partner with, that specializes in audiology. After being assessed Rithy was fitted with a hearing aid that has made a huge difference in his life and he is doing better in school.

*name and photo changed for confidentiality



M'Lop Tapang continues to run **Prevention, Harm Reduction and Relapse Prevention** services for drug and alcohol users in the community as well as at **'Pteah** Romchang', our Detox and Rehab Center.

In the community, the teams work with known drug using youth and young adults, providing harm reduction information and education, social support, and referrals to M'Lop Tapang programs. The Drugs team also works with young offenders currently incarcerated in the local prison with a known history of drug abuse and offers relapse prevention services, and linking the youth to other services when they are released from prison. As well, the teams provide general awareness and education programs for community members and school students.

Our **Alcohol Support Group** for parents meets regularly to help members understand the impacts their drinking is causing within their families and community, measures they can take to try to reduce their intake, and pathways to end their addiction.

In 2019 we saw the move of '**Pteah Romchang'**, our Drugs and Alcohol Detox and Rehab Center to a

new location after we were informed the cost of the location we had previously rented was increasing from \$650/month \$8,000/month. The move has been part of MT's overall strategy in renovating and reorganizing all our centers so that we rent less and decrease the risk of having to respond to fluctuating land and rental prices.



"DOWN AND OUT WITH SIHANOUKVILLE'S METH ADDICTS"

(Southeast Asia Globe, October, 2019) This article highlights some of the issues M'Lop Tapang Drugs Team has seen since the rapid development in the local area.



Arts have always been a big part of M'Lop Tapang as we understand what a difference these programs can have in the development of children and youth, particularly for those that are disadvantaged and vulnerable. Participation in arts programs helps to increase self-esteem, concentration and focus, and improve socialization and teamwork skills.

Although there were disruptions to Arts Program activities in 2019 due to moving/renovations and flooding, the program still managed to provide arts activities to more than 500 vulnerable children and youth, including dance, music, acrobatic and circus acts, as well as painting and drawing classes.





children/youth partcipated in dance



children/youth partcipated in music lessons



children/youth parcipated in drawing painting lessons



tournaments that MT students participated in



825 children and youth participated in organized sports activities



We believe that involvement in sports is a healthy outlet for active children and youth and can play an important part in physical and social development. Daily sports activities are organized by designated staff from our Education Team to encourage children of all ages to participate. Additionally, the team arranges for many students to play in local, regional, and national sports tournaments as and when the opportunity arises.



In 2019 we increased our efforts in trying to raise awareness of environmental issues. One of the precipitating factors for doing so was the increased trash in Sihanoukville.

 <u>"Sihanoukville has a smelly problem"</u> (The Asian Post, October, 2019)
 <u>"Clean-up in Sihanoukville after flood floats rubbish</u> into creeks and canals"

(The Phnom Penh Post, September, 2019)

Although protecting the environment is not the primary focus of M'Lop Tapang's mission, we do recognize that it is a child's right.

Article 6 of the Convention of the Rights of the Child (CRC) states that children have the right to live and governments should ensure that children survive and develop healthily.

VIEW: <u>"LET'S MAKE SIHANOUKVILLE</u> CLEAN."

A short video was created by the children and staff of M'Lop Tapang as a tool to help educate us all on the impacts we are having on our environment. Due to the popularity on social media and positive feedback of this video, the teams will be producing more in 2020.



Each year the Arts Team chooses a theme for **M'Lop Tapang's Annual Street Parade** to highlight issues affecting children and youth. The theme of 2019's event was environmental awareness. Colourfully decorated trucks and vehicles paraded through the streets of Sihanoukville bringing the message to thousands of onlookers.

As well, organized beach and community clean-up days have also helped the students we work with to learn to understand the importance of keeping their local enviroment clean. In addition, our Arts team and Education team also organized painting and drawing contests in 2019 to help children and youth express their feelings about the increased trash in their city and the impact it has on their world.



OUR STAFF

As we had said before, 2019 was a very difficult year for M'Lop Tapang, but despite of the challenges we faced, throughout the year the organization continued to provided vital services for the area's most vulnerable and at-risk children and families. This would not have been possible without the dedication, commitment, flexibility, and positive nature of an amazing staff that worked hand-in-hand to overcome the almost daily hardships.



staff



staff



× 70 % Khmer staff

OUR VOLUNTEERS

For child protection reasons, M'Lop Tapang does not accept a lot of volunteers. When we do, it is because these professionals bring with them skills that our own staff do not have, and these volunteers work alongside our local Cambodian teams to help increase their knowledge and competence in specific areas.

By far, most of the volunteers in 2019 were accepted to work with our medical and dental staff (dentists, pediatricians, physiotherapists, speech language specialists). For many of them it was not their first time to M'Lop Tapang. We thank them all for their generosity, their teaching, and their wanting to help improve the care disadvantaged children and families receive.





OUR PARTNERS

M'Lop Tapang continues to partner with the local and provincial authorities, police, and ministries, in particular the Ministry of Education, Ministry of Health, Ministry of Labour and Vocational Training, and the Ministry of Social Affairs, Veterans& Youth Rehabilitation. We also work with local commune and village chiefs and other community leaders in delivering services to at-risk groups.

Along with working closely with individual child-focused NGOs, M'Lop Tapang remains a key partner in the UNICEF-funded <u>3PC program</u> of experienced child protection NGO's in Cambodia, the <u>GHR Foundation's</u> network of partner in Cambodia, the <u>Family Care First/</u> <u>REACT</u> network, and the <u>ChildSafe Alliance Network</u>.



Our sincere appreciation to the many individuals, groups, and organizations that donated funds and in-kind products in 2019. These acts of generosity not only helped to ensure that we had the resources available to support vulnerable children and their families, but also served to motivate and inspire our staff. Thank you to everyone for your encouragement and support.

2019 Principal Financial Partners

ADM Capital Foundation Mike Avery and Jo Ann Sappington Carraresi Foundation DAK Foundation **Dorrie Alcock Memorial Fund** Edrington Epic Foundation **European Union Firetree Asia Foundation** Friends-International Fueling M'Lop Tapang GHR Foundation Hartmut Giesecke **GB** Net GlobalGiving Jeanine Kappé **Kids Unlimited Trust** Manan Trust M'Lop Tapang N. Ireland

MT Social Businesses Partners For Equity Peter Bennett Foundation Jean-Francois Peterbroeck Foundation **Planet Wheeler Foundation** Pink Umbrella Foundation **Redlands School Ride Expeditions Ripple Foundation** Save the Children Hong Kong through Save the Children in Cambodia SicKids Sipar Cambodia Sovereign Art Foundation Taminda Holding Limited UNICEF Virginia Yee Wise Philanthropy World Childhood Foundation

Operating Expenses

In 2019, M'Lop Tapang's Operating Expenses were \$1,732,465.10 USD (approximately 4.2% increase from 2018)

How we used these funds:

Accountability

22/11/2019

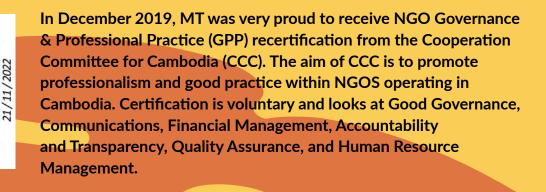
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Symbol of Trust នឹមិត្តសញ្ញានៃតាពទុកចិត្ត

Child Protection Outreach & Family Strengthening **Education Programs** 6% **Drugs Programs** 15% 12% **Vocational Training & Employment Services** 4% **Medical Care** 3% 20% **Alternative Care** 7% Sandan Restaurant 10% 8% 10% **Arts & Sports Programs Program Support** Administration



External audits of M'Lop Tapang's finances are conducted annually. The audit firm of KPMG will be conducting an audit of 2019 finances in 2020.

For more information, contact us at info@mloptapang.org

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